SuzorOne

App
Help Desk

IT support requests

# Every request in one place. Nothing gets lost.

Every support request in one queue, from submission to resolution: built for IT and facilities teams and the staff who depend on them.

- **Nothing gets missed**
  Emails and portal submissions become tickets in the same list, assigned and dated.
- **Response times you can report**
  An SLA clock on every ticket, so “how long did that take” has an exact answer.
- **Status without the follow-up**
  Staff see where their request stands, so nobody emails to ask twice.
- **Assign it and move on**
  Every ticket has an owner, a priority, and a history of who did what.

| One app | Two apps | Each additional | All six |
|---|---|---|---|
| $7,500/year | $10,000/year | +$5,000/year | $30,000/year |
| | Save $5,000. | Per app after two. | |

Unlimited users · 1 TB per app / Extra storage $35 per TB / month

One shared record / Add apps any time / Isolated, secure deployment

## See Help Desk in your organization.

Watch the walkthrough, then try it free for 30 days.

→ Watch the walkthrough

Free 30-day trial

Built & supported by Suzor IT

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List prices effective October 2026
Per organization · billed annually